

5 situational technical support interview questions



1. How would you deal with a customer
2. complaining about a brand-new printer for not producing a good print copy?
3. What steps would you take to resolve the issue if a computer displays a blue screen error?
4. How would you restore data if a virus infected your computer?
How would you fix a computer failing because
5. of a corrupt master boot record?
What do you do if the computer displays "keyboard error..." upon booting it up?



TestGorilla

System Support Specialist Interview Test

M Woodhall



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